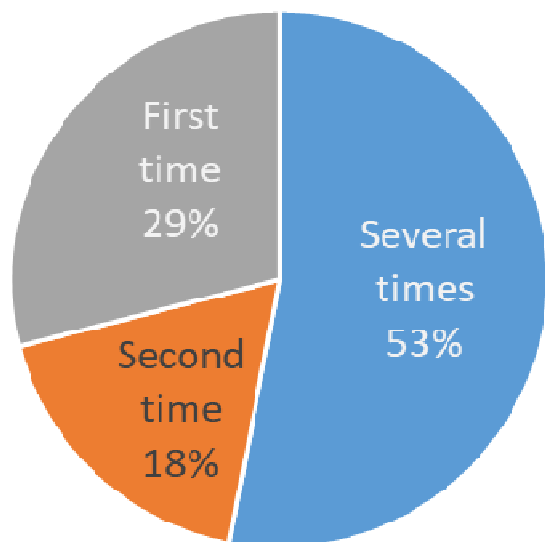


Attendance and image of CIGRE

Attendance frequency



I know well CIGRE and I can explain what the organization does

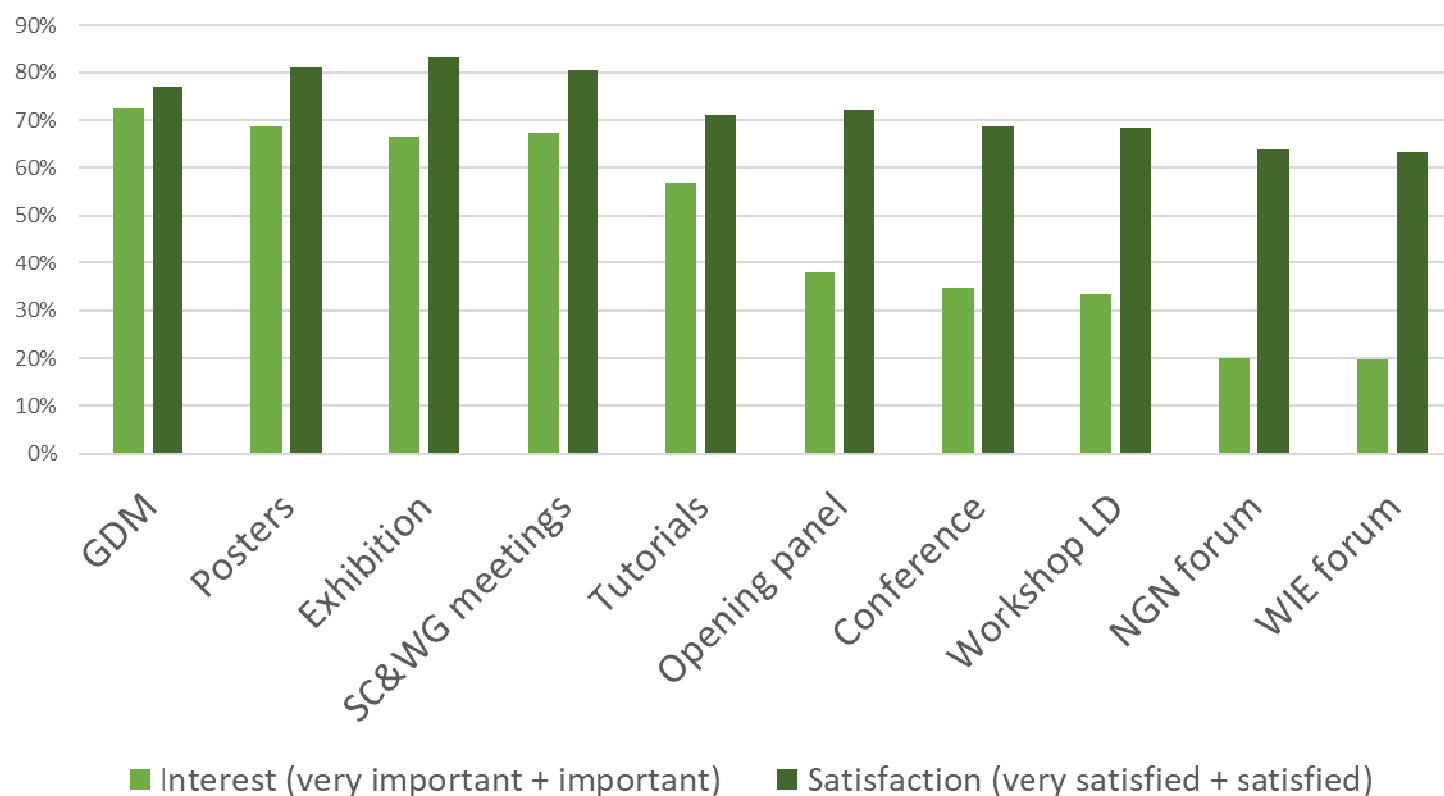
**95%
agree**

CIGRE is the foremost global community for collaborative development and sharing of power system expertise

**97%
agree**

Reasons for attending

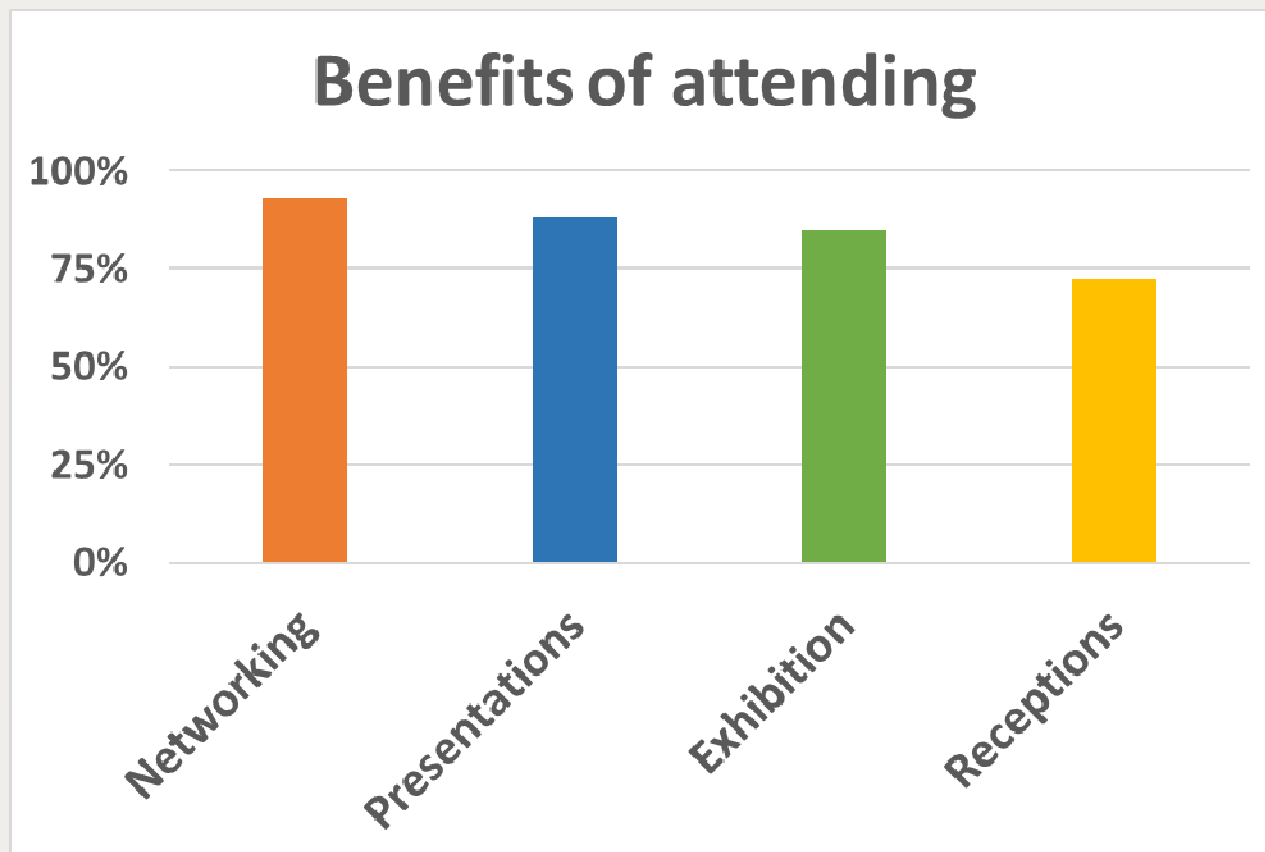
Interest and satisfaction



It will be noted that the components of the Session considered to be the most important are also the most satisfactory.

Caution nevertheless needed as regards the hyper satisfaction of discussion groups which can be improved.

Expected benefits from attending

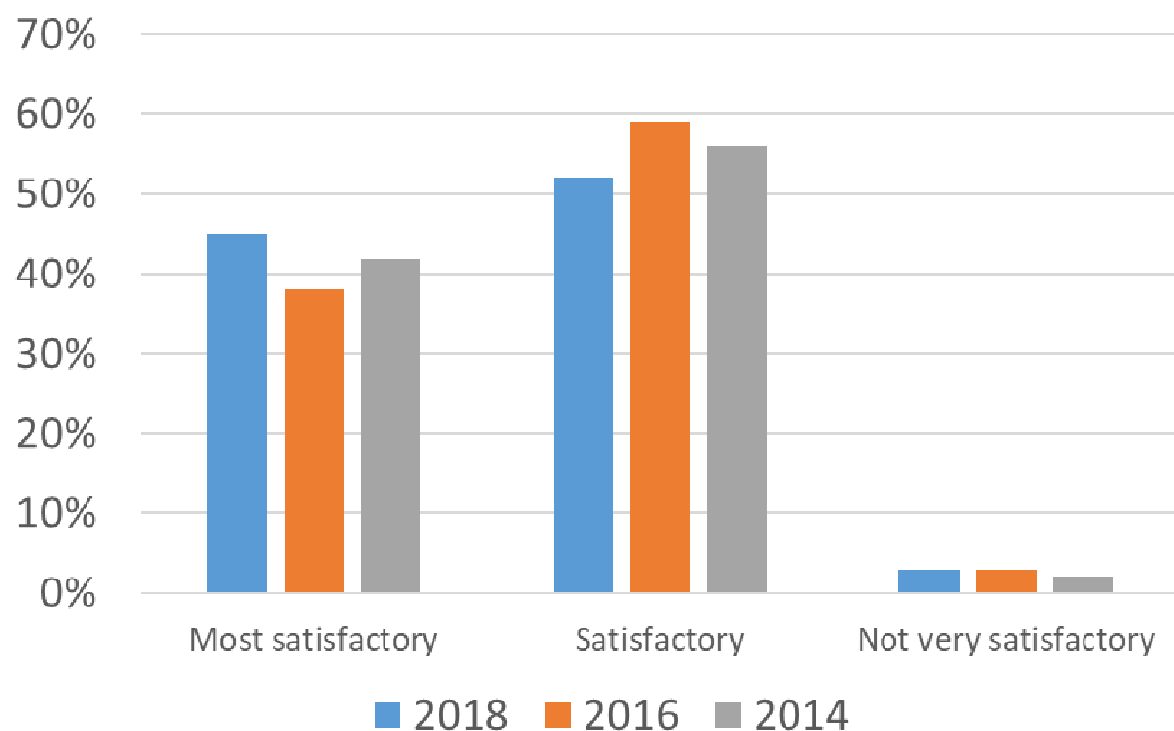


Expectations for 2020:

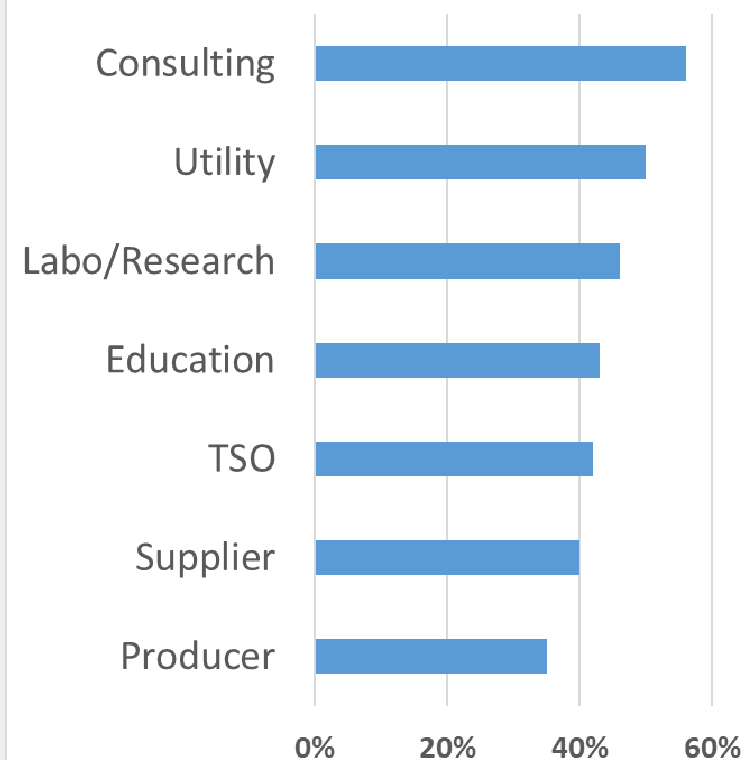
- More space at the cocktail reception, less noise, more seats, facilitate discussions with new contacts
- Have easier access to the presentation documents (on a CD or via a download system)
- More new technologies

Global satisfaction

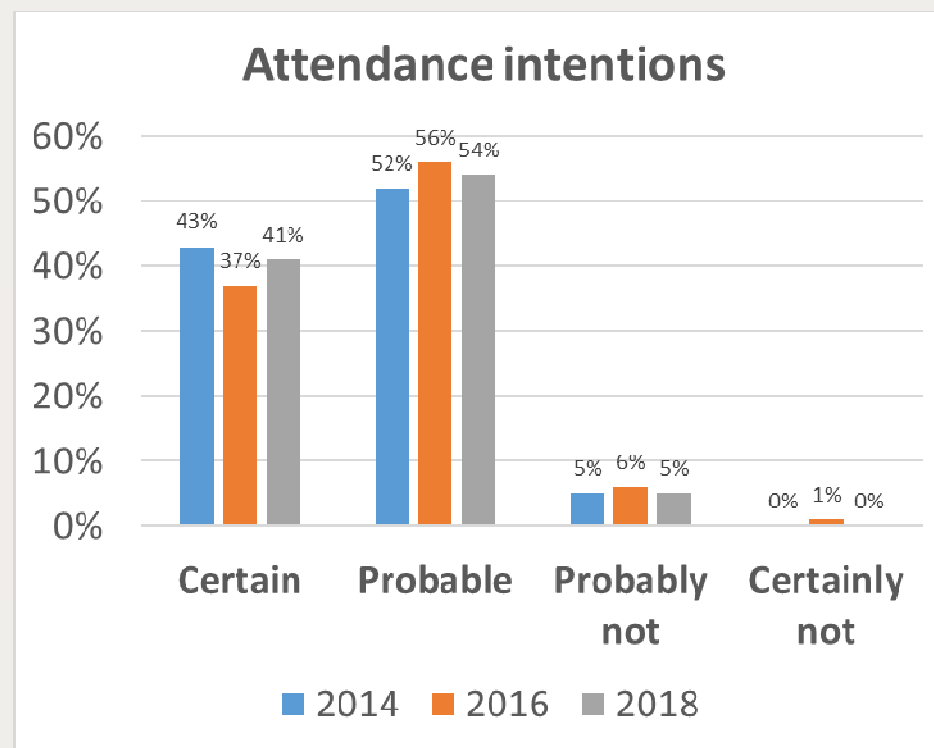
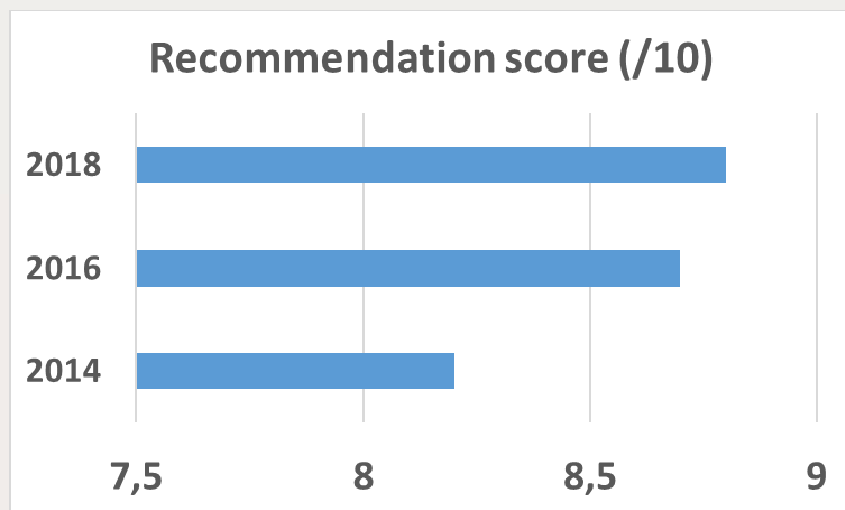
Global satisfaction



Very satisfied 2018



Recommendation and attendance intentions for 2020



Conclusions

- CIGRE continues to be the event of the profession.
 - More than one delegate in two attends regularly and nearly all (98%) highly recommend this event (65% of which very strongly).
 - It should also be noted that only 57% of delegates say that they take part in other events of the power systems domain (mainly IEEE-PES).
- The distribution of delegates according to sector of activity remains largely the same as in 2016 even if a greater proportion of TSOs and a decrease in the number of utilities and suppliers or installers of equipment was noted.
- Most interviewees (97%) are satisfied by this Session 47, although it should be noted that the proportion of hyper-satisfied delegates increased significantly compared to 2016: + 7 pts
 - The few reasons for dissatisfaction are related to the lack of time to deepen the discussions, the way the CIGRE works (cumbersome and complex procedures), the cocktail reception at the Cité de la Mode et du Design too far away, noisy and not qualitative enough, and improved visiting comfort (overcrowded spaces, insufficient air conditioning, etc.)
- In conclusion, intentions to attend in 2020 remain good since only 5% think they will not return. And 41% state that they are sure they will attend, an increase compared to 2016, even if slightly below the usual standards